

Canadian satisfaction with employers among the world's highest

Randstad releases the results of its quarterly work survey

MONTREAL, Quebec, April 13, 2010 – In a period of economic recovery, 35 percent of Canadian employees are "very satisfied" with their current employer, according to the latest Randstad quarterly work survey. Among the 23 countries surveyed, only Denmark and Norway achieved a higher satisfaction level with 36 percent. By comparison, six percent of Chinese employees and seven percent of Japanese employees reported being "very satisfied" with their employer. The United Kingdom had a rate of 20 percent, Australia 24 and the United States 31.

The survey also reveals that 78 percent of Canadian workers say they are not looking for another job, another finding that will please companies.

Randstad's quarterly work survey, which records worker confidence and expectations about the likelihood of changing jobs during the next six months, offers a clear and precise understanding of the feelings of employees in the labor market and key trends.

Satisfaction highest among 18 to 24 year olds

In Canada, it is employees aged 18 to 24 who show the highest satisfaction rating with 47 percent of those surveyed saying they are "very satisfied" with their employer. Conversely, satisfaction is lowest with workers aged 25 to 34 years with 23 percent.

Proportion of employees very satisfied with their employer by age group

18 to 24 years:	47%
25 to 34 years:	23%
35 to 44 years:	27%
45 to 54 years:	45%
55 to 64 years:	41%

Employees regain confidence

While the results of this survey are very encouraging for Canadian companies, it is nevertheless important to note that employees are regaining confidence in the labor market. In fact, 67% of Canadian employees surveyed say they are confident that in the current economic climate they would be able to get a comparable new job.

About the quarterly work survey

First introduced in the Netherlands in 2003 and more recently in Germany, the Randstad work survey now extends to 23 countries around the world, in Europe, Asia and America. Published four times a year, the survey reveals local and global trends related to worker mobility.

This quantitative study was conducted among people aged 18 to 65 who work at least 24 hours per week in paid employment (excluding self-employed) and who were asked to answer a questionnaire online. The minimum sample is 400 interviews per country, using *Survey Sampling International*. The first wave of interviews was conducted between January 21 and February 9, 2010.

Randstad Canada

Randstad Canada is Canada's largest provider of staffing and human resource services in the country. Randstad Canada, with more than 60 branches, establishes partnerships with major

companies to match the best employees and employers in the areas of administrative support, accounting and finance, call centres and customer service, engineering, human resources, industrial support, information technology, sales and marketing, specialized trades and industrial management. Randstad Canada is a wholly owned subsidiary of Randstad Holding nv, located in Holland. For more information, visit www.randstad.ca.

Source: Randstad Canada

Information:

Jennifer Halliday

514.518.6023, jennifer.halliday@randstad.ca